

A word from your employer

We decided to take part in Working Voices because we believe that how the NHS works should matter to all of us and it's important that as many people as possible have their say about any changes to local health services.

As well as having the satisfaction of knowing your opinions count, there might be other benefits to Working Voices. For a start, we'll be trying new ways to engage and communicate with you which we might like and want to keep using for other reasons.

So we would encourage you to take this opportunity to join conversations about the NHS – it's a matter of life and death.

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Your
NHS
needs
you



let's
talk





What's Working Voices?

Working Voices is a project set up by the NHS to try to reach people at work so they can join conversations about local NHS services and tell us what they think.

The NHS wants patients to be at the heart of service planning, but people who work often don't have time to get involved with engagement and consultation activity and their voice is never heard.

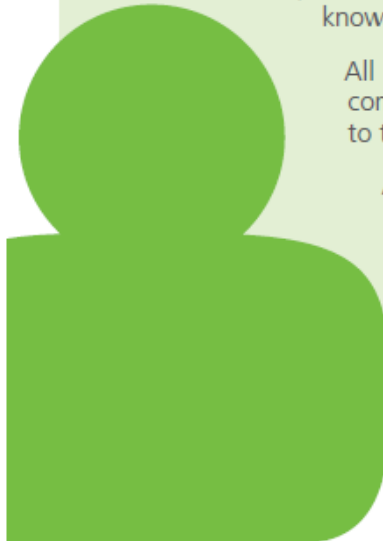
Your employer has agreed to help us by allowing us to approach you with an invitation to get involved, have your say and help us plan services that meet the needs of you, your family and friends.

What we learn from this project will be shared with other areas so that other NHS services can follow our success.

What's a Clinical Commissioning Group?

NHS Hull Clinical Commissioning Group is the body which plans and pays for local health services. Our members are local GP practices and commissioning decisions are made by our Governing Body of doctors and other health professionals who are supported by a small team of managers.

The NHS has a duty to ask local people about local health services and we want to do as much as we can to share our ideas, plans and issues and get your feedback about them. Will our ideas work? Will we create the kind of services you want or is there a better way? Do you have a solution that will help us solve a problem? Your views matter - that's why your employer applied to be part of the Working Voices project.



What happens now ?

From time to time we'll ask you to give us an opinion about something health-related. You don't have to join in, but we hope you will want to.

The NHS needs to change how, when and where its services are delivered so that it can meet our health needs now and in future. We're living longer, and with that comes more demand for services to help people live with long term conditions like asthma, diabetes and heart disease. We want to help people to stay as well as possible for as long as possible by providing care at or closer to home and giving them the knowledge and support to help them take better care of themselves.

All this takes time and planning: What services? What communities? What information? What support? We want you to tell us.

Any thoughts or information you give us will be treated as confidential – which means we'll never tell anyone who said what. But we always consider and value your feedback and use it to help us decide if we're on the right track or if we need to think again. We will let you know where and how your views were considered and what has happened as a result.