



So....can we talk?

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Working Voices

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Can we talk about the





What's Working Voices?

Working Voices is a project set up by the NHS to try to reach people at work. We want to encourage the workforce to tell us what they think about local health services.

The NHS needs to change how, when and where its services are delivered so that it can meet health needs now and in the future. We're living longer and with that comes more demand for services to help people live with long term conditions like asthma, diabetes and heart disease. We want to help people to stay as well as possible for as long as possible by providing care at or closer to home and giving them the knowledge and support to help them take better care of themselves.

All this takes time and planning: What services? What communities? What information? What support? – we want local people to tell us. But, more than 70% of the population is employed and the vast majority of these people don't have time outside work to get involved and have their say about NHS services.

The NHS wants patients to be at the heart of service planning, so we're looking for employers like you who would be willing to help.

What we're after

Quite simply we'd like access to your staff. We'd like some time and/or space to engage with some, or all, of your workforce about their local NHS services.

What's the plan?

There isn't one yet! We'd like to talk to you about what you think would work best for your staff and come up with an activity plan tailored for you. Maybe a monthly lunchtime discussion group, quick online survey or a comments board in a shared area? We've got the ideas and enthusiasm if you can give us some time and/or space to engage with your people.



What's in it for employers?

- A workforce that feels valued – by you and the NHS
- A clear statement that the NHS and local people's health matters to you
- Engagement and communication techniques that you can use yourself
- Good publicity - we'll be sharing our learning and successes locally and nationally across the NHS and with the media.